

# Health Care Happenings

A Pueblo Community Health Center Update

4th Ouarter 2018

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## The Spirit of Giving

If you are like many, the last weeks of the year bring regrets of dietary choices during the holidays, resolutions for the New Year, and of course, a mailbox of envelopes from non-profit organizations seeking your financial support. Pueblo Community Health Center Foundation doesn't want to be just another entity requesting a donation. We do, however, hope you'll consider the following benefits of donating to a charity of *your choice* before the end of the year:

- 1. Giving to charity makes our community a better place to live by helping to provide goods or services to people who otherwise might not have access to them.
- 2. The gift of time, such as that given by our Pueblo Community Health Center employees and families in the photo above, is immeasurable. Our volunteers help Pueblo Community Health Center Foundation host our successful fundraiser every October (details inside). Without them, the event would not be possible.
- 3. Ultimate satisfaction comes from helping those in need—not just having "stuff." Consider what your gift means to someone who would go without food, shelter, or health care if not for your kindness. If you are fortunate in your life, donating to charity gives you the ability to give back.
- 4. Your acts of generosity, when witnessed by others, can motivate and inspire countless others to follow your example
- 5. At the very least, gifts to nonprofit charities will be rewarded by the government in the form of a reduced tax liability. This makes for a win-win situation for both the donor and the recipient. Check with your tax advisor for full details or restrictions.

Pueblo Community Health Center is grateful for the opportunity to provide primary health care to those in need in our community. Your interest in our organization and mission keeps us working to improve every year. We wish you and your family a happy and healthy 2019.

Thanks for being part of our successful 2018!

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**Claire Reed, MD** Chief Medical Officer

**David Krause, MD** Senior Medical Director

**Karen Miller, DDS**Chief Dental Officer

Justin McCarthy
Chief Operations Officer

**Cindy Pratt** Chief Financial Officer

**Laura Kelly**Chief Development/
Foundation Officer, Editor

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Donald Moore, CEO

## **Letter from the CEO**

Dear Friends:

You may recall in a prior edition a description of our Communicate with H.E.A.R.T. program, which is our intentional effort to serve patients, the community, and each other according to our Core Values. For example, we are teaching staff skills how to detect the patient's feelings behind a complaint and then respond with empathy and build trust.

This fall we have implemented H.E.A.R.T. "Chats." These are 15 minutes sessions in each department, facilitated by a coworker. The groups dive into a scenario in which participants identify patient needs and determine how to assist according to our Core Values. We have offered four Chat sessions, and attendance exceeds 95%. I have attended Chats twice with the enrollment department, once with the pharmacy staff,



and once with the medical records folks. The interaction in these sessions is excellent, and even uplifting. The gift of the Chats is that it reminds each employee of their capacity to act according to the Core Values—dignity, respect, compassion, integrity, quality service. I know I feel good after these sessions and all the Chats I have attended include tons of laughter and affirmation towards one another.

The gift the H.E.A.R.T. program is giving is the affirmation of everyone's natural ability to serve others. I think we are understanding that we don't just provide a "service" but that we are "serving." The Chats are bringing this thought to the tops of our minds. That's a blessing.

Thank you for your support and the blessing you have been to PCHC's mission...to provide quality primary health care to those in need. I hope you have a wonderful holiday season.

Wishing you good health,

Honald Moore, CEO

Pueblo Community Health Center

# **Giving to PCHC Changes Lives**

For 34 years, PCHC has served the health care needs of the people of Pueblo and Huerfano counties, regardless of a patient's ability to pay. If you choose to contribute, it enables us to continue to offer expanded services that include primary medical, dental, behavioral health, and pharmacy services. If you want to help us perpetuate our mission, we invite you to make a contribution to Pueblo Community Health Center Foundation.

All funds raised will be allocated to our Foundation for future health center needs. Any donation is appreciated and no gift is too small. Your support will make a difference in the lives of the people who trust their health needs to our providers.

If you would like to learn more about naming opportunities or planning for larger gifts, please contact Laura Kelly, Chief Development and Foundation Officer at (719) 543-8718 x 152 or email lkelly@pueblochc.org. Thank you for caring about those in need.



Since 1983, Pueblo Community Health Center has provided primary care to those in need

### **Meet Sommer Street**

Years with PCHC: 10 weeks

What you do at PCHC: Communications Manager

Where are you from: Proud to be a Colorado native! Grew up in Springfield, CO, but have lived in Pueblo for

over 20 years.

Where did you go to school? HS – Springfield High School, College – University of Southern Colorado – now CSU-Pueblo.

**Hobbies/Interests:** I love to read and hang out with my family – which most of the time consists of boating at the Pueblo Reservoir or racing at a dirt bike track.

**Favorite food/restaurant:** Sushi at Mo Mo's in Pueblo West, or I enjoy a slopper at Coors.

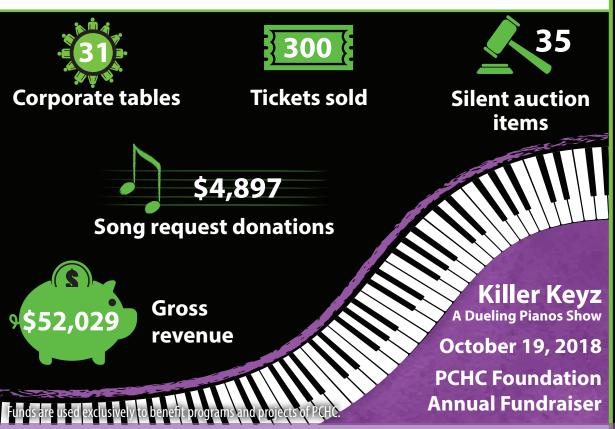
**Favorite movie:** National Lampoon's Christmas Vacation.

Favorite music/band: I love 80s hair bands and Pink.

**Favorite place to vacation:** A beach – any beach any time anywhere.

**Most rewarding aspect of your job:** I enjoy helping people and working with a great team.

**Anything else you'd like to add?** I have two awesome sons – Steven – 7 and Logan – 4. Both race dirt bikes and we travel often to races.





Colorado Avenue Clinic 300 Colorado Avenue Pueblo, Colorado 81004

Pharmacy & Administrative Services (Patient Registration, Patient Accounts & Human Resources) 110 East Routt Avenue Pueblo, Colorado 81004 (719) 476-0214 (Pharmacy)

> Park Hill Clinic & Pharmacy 1302 East 5th Street Pueblo, Colorado 81001 (719) 476-0220 (Pharmacy)

O'Rourke Dental Clinic 2030 Lake Avenue Pueblo, Colorado 81004

**Avondale Clinic** 328 Avondale Boulevard Avondale, Colorado 81022

**Grand Avenue Clinic** 1008 North Grand Avenue Pueblo, Colorado 81003

Centennial High School-Based **Wellness Center** 2525 Mountview Drive Pueblo, CO 81008

Central High School-Based **Wellness Center** 216 East Orman Avenue Pueblo, Colorado 81004

East High School-Based Wellness Center 9 MacNeil Road Pueblo, Colorado 81001

**Pueblo County High School-Based** Wellness Center 1050 35th Lane Pueblo, Colorado 81006

Risley International School-Based Wellness Center 625 Monument Avenue Pueblo, Colorado 81001

**Pueblo Community College** The Student Health Clinic 900 West Orman Avenue, MT 118 Pueblo, CO 81004

Walsenburg OB Clinic 129 Kansas Avenue Walsenburg, Colorado 81089

Administration & Foundation 112 East Pitkin Avenue Pueblo, Colorado 81004



To be the primary health care provider of choice in Pueblo County by providing top quality care through accessibility, leadership and financial independence

4th Ouarter 2018

4th Quarter 2018



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Pueblo Community Health Center	Amount  □ \$25 □ \$200	□ \$50 □ Other	<b>_</b> \$	100		
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	Signature					
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affordable	City:		Sta	ate:	Zip:	
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