Dear PCHC Friends,

In the pages of this report we hope you will find Pueblo Community Health Center’s (PCHC) mission and core values alive and well. PCHC is the trusted health care home for one in seven Puebloans. When the Center does well, the community does well.

Among the many accomplishments achieved in 2014, there are several that deserve special mention. First, the quality of care we provided remains very high; inside this report you will see evidence of this. Second, a 7,000 square foot addition to our Colorado Avenue Clinic was completed. This expansion provides space to serve more patients and increase the reach of our integrated services. Third, PCHC assisted 5,930 uninsured patients with enrollment into Medicaid or the Connect for Health Colorado health insurance exchange. The result is fewer uninsured people and increased access to preventive and primary care services. Finally, and most importantly, PCHC employs people who are deeply committed to providing care that is worthy of our patients’ trust.

We finished 2014 fiscally sound and are operating on a sustainable basis. Key to our long term viability is successful physician recruitment and local partnerships. We, like others throughout the community, have been challenged with the recruitment of doctors. The demand for family practitioners is very high and the supply is low. We continue to take steps to attract new doctors to PCHC and work hard to retain the medical staff we have. Community partnerships are many, but we are especially grateful to Parkview and St. Mary Corwin Medical Centers, local specialty physicians, Southern Colorado Family Medicine Residency, Spanish Peaks Mental Health Center, Pueblo City-County Health Department, United Way of Pueblo County, Posada, Pueblo City Schools and Pueblo County School District 70 for working with us to serve patients and the community’s health care needs.

Thank you for taking time to review this report and for your support of our mission.

Sincerely,

Donald Moore
Chief Executive Officer

Jay Richter, MD
Board President

PCHC Board of Directors 2014

Jay Richter, MD, President
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Rev. John Hild, President-Elect
Dan Ludwig, Treasurer
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Mary Twinem, PsyD, Board Member
Who We Are

Mission
Since 1983, Pueblo Community Health Center has provided primary care to those in need

Core Values
We Believe

◆ Everyone should be treated with dignity and respect, regardless of race, age, gender, disability, values, lifestyle or interests
◆ Compassion and empathy for others is crucial to the success of our organization
◆ Honesty and integrity in relationships is paramount
◆ Providing health care and customer service at the highest level is what our patients deserve
◆ Teamwork and cooperation help Pueblo Community Health Center succeed in our mission

Executive Leadership Team

Donald Moore, Chief Executive Officer
Michael Barris, MD, Co-Chief Medical Officer
Karen Miller, DDS, Chief Dental Officer
Cindy Pratt, Chief Financial Officer

David Krause, MD, Co-Chief Medical Officer
Justin McCarthy, Chief Operations Officer
Laura Kelly, Chief Development/Foundation Officer

Providers*

Paulina Adjei, CNP
Megan Ballas, CNP
Michael Barris, MD
E. James Belfiglio, DMD
Patricia Burnsall, CNP
Michelle Carlo, RDH
Nathan Carpenter, PA-C
Thomas Clemens, LCSW
Terry Clifton, CNP
Courtney Collings, DDS
Carolyn Cordova, RD
Prudencio Cosyleon, LCSW
Maria Cramer, LCSW
Kristine Dangremond, MD/Psychiatrist
Amy Deitemeyer, PA-C
Elizabeth Elsey, LCSW
Lynne Evetts, CNP
Josefina Fitzgerald, DDS
Joy Furman, DO
Jeanette Grant, LCSW
Valerie Hauck, CNM
Chad Hess, PA-C
Dayna Hochevar, PA-C
Brett Hulet, MD
Mary Hund-Snyder, CNM
Cynthia Jimenez, LCSW
Steven Johnson, MD
Ann Jurewicz, DPM
Richard King, MD
Anthony Knowlton, DDS
Rona Knudsen, MD
David Krause, MD

Becky Kueter, PA-C
Sandra Leming, LCSW
Lynn R Leyba, CNP / CNM
Valerie Lobato, PA-C
Andrew Loomis, DDS
Christopher Lundberg, MD
Kimberly A McCullah, RDH
Karen Miller, DDS
Cherie Milliron, PA-C
James Mobley, DMD
Rebecca Nolan, MD
Erin Ordway, PA-C
Tammera Park, PA-C
Lynne Parker, CNM
Stephanie Parker, DO
Michele Pennington, MD
Shyla Prijatel, RDH
Patricia Quillen, CNM
Wendy Raso, CNM
Dana Riley, MD
Sudheshna Ropp, MD
Iana Sanden Shamah, PA-C
Mark Schwartz, MD
Louise Spugnardi, CNP
Brittany Stadterman, PA-C
Lucinda Stegman, CNP
Erin Stratton, PA-C
Jane Teeter, PA-C
Geri Wagner, LPC
Kimberly A Whittington, RD
Regan Young, LCSW

* MDs are Board Certified in their specialty
Financial Data

**Revenues**
- Patient Services Revenue $16,323,392
- Non-Patient Revenues $10,463,578
- **Total Revenues** $26,786,970

**Expenses**
- Personnel $16,476,109
- Operating $4,854,051
- Other $1,173,181
- **Total Expenses** $22,503,341

**Revenue Summary**
- Patient Services Revenue $16,323,392
- Federal $4,627,047
- State of Colorado $2,273,755
- Pueblo City/County $208,486
- Grants $1,148,627*
- Other $2,205,663
- **Total Revenue** $26,786,970

*Includes one-time capital funds raised for 2014 expansion

**Consolidated Balance Sheet**
- Total Assets $24,644,496
- Total Liabilities $3,883,360
- Net Assets $20,761,136
- **Total Liabilities and Net Assets** $24,644,496
**Total Patients:**
- 23,697

**Total Percentage of Patient by Age:**
- Children <18 29.3%
- Adult 18-64 62.4%
- Geriatric 65+ 8.3%

**Race and Ethnicity:**
- 63% of patients at PCHC are of racial and/or ethnic minority
  - The largest percentage of that is comprised of people of Hispanic/Latino ethnicity—60.3%
- 96% of PCHC patients live at or below 200% of Federal Poverty Level (FPL)
  - (FPL at 200% for a family of 4 is annual income of $47,700 in 2014)
- 64.6% of PCHC patients live at or below 100% of Federal Poverty Level
  - (FPL at 100% for a family of 4 is annual income of $23,850 in 2014)

**Medical Conditions:**
- 17.4% of patients have Hypertension (high blood pressure)
  - 65.2% of those patients have their blood pressure under control (<140/90)
- 10.7% of patients have Diabetes
  - 66.6% of those patients have their diabetes under control (HbA1c <=9%)

**Health Outcomes:**
- 79.2% of PCHC patients receive their first prenatal visit within the 1st Trimester
- 73.9% of PCHC patients are screened for tobacco use
- 89.1% of PCHC patients under the age of 3 are fully immunized

**Activity at PCHC in 2014:**
- Total number of visits (all sites):
  - Medical 94,660
  - Dental 9,404
  - Behavioral Health 5,266
  - **109,330**
- Total number of prescriptions filled:
  - Routt Pharmacy 65,441
  - Park Hill Pharmacy 30,584
  - **96,025**
- Number of babies delivered 534
Meaningful Use

As the use of Electronic Health Records (EHR) technology becomes omnipresent in health care, PCHC has adopted EHR in a way that is smart and keeps quality and patient trust at the forefront. PCHC implemented its EHR May, 2013. After 18 months of utilization, we are able to compare our use of EHR against nationally recognized standards called “Meaningful Use”. These standards are set by the U.S. Department of Health and Human Services and applicable to all health care providers. These measures are intended to reflect efficient use of EHR technology in a patient care setting. As noted in the table below, PCHC is excelling in its use of EHR compared to national standards.

<table>
<thead>
<tr>
<th>CORE</th>
<th>CORE MEASURE DESCRIPTION</th>
<th>FEDERAL GOAL</th>
<th>PCHC'S MEASURE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Computer Physician Order Entry for Medication (CPOE)</td>
<td>30%</td>
<td>86.32%</td>
</tr>
<tr>
<td>2</td>
<td>Drug Interaction Checks</td>
<td>Y/N</td>
<td>100%</td>
</tr>
<tr>
<td>3</td>
<td>Maintain Problem List</td>
<td>80%</td>
<td>86.32%</td>
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<tr>
<td>4</td>
<td>e-Prescribing</td>
<td>40%</td>
<td>86.32%</td>
</tr>
<tr>
<td>5</td>
<td>Active Medication List</td>
<td>80%</td>
<td>86.32%</td>
</tr>
<tr>
<td>6</td>
<td>Medication Allergy List</td>
<td>80%</td>
<td>86.32%</td>
</tr>
<tr>
<td>7</td>
<td>Record Demographics (language, gender, race, DBO, ethnicity)</td>
<td>50%</td>
<td>86.32%</td>
</tr>
<tr>
<td>8</td>
<td>Record Vital Signs (Height, weight, Blood Pressure, BMI)</td>
<td>50%</td>
<td>86.32%</td>
</tr>
<tr>
<td>9</td>
<td>Record Smoking Status</td>
<td>50%</td>
<td>86.32%</td>
</tr>
<tr>
<td>10</td>
<td>Clinical Decision Support Rule</td>
<td>Y/N</td>
<td>100%</td>
</tr>
<tr>
<td>11</td>
<td>Patient Electronic Access (patient care portal)*</td>
<td>Y/N</td>
<td>0%</td>
</tr>
<tr>
<td>12</td>
<td>Clinical Summaries</td>
<td>50%</td>
<td>86.32%</td>
</tr>
<tr>
<td>13</td>
<td>Protect Electronic Health Information</td>
<td>Y/N</td>
<td>100%</td>
</tr>
</tbody>
</table>

*Portal to be designed and implemented 2015
Dear Friends of PCHC Foundation,

It is with great pride and enthusiasm that we update our donors and constituents on the Foundation Board of Directors accomplishments of 2014.

With the successful groundbreaking in May, and completion of the Colorado Avenue Clinic expansion in October, PCHC Foundation was able to shift its focus and look to other projects for funding opportunities.

*Time to Kill*, our second annual murder mystery dinner, was held at the Union Depot on October 24th and actors from The Dinner Detectives performed the hilarious whodunit. The sold out event of 300 attendees, which included a silent auction, raised an unprecedented $52,000. With our commitment for the clinic expansion fulfilled, the PCHC Foundation Board voted to allocate the special event funds to our dental program to pay for much needed radiography equipment.

The integrated development plan, which works to increase community visibility, donor support and funding to PCHC projects, has been completed and approved by the Foundation Board. Implementation has occurred and we look forward to sharing our progress in the coming year.

As always, we appreciate your interest and generosity. PCHC Foundation could not continue to assist the Health Center without your support. Please don’t hesitate to reach out to us if you’d like to learn more about how you can impact the lives of needy Puebloans by supporting PCHC Foundation.

Sincerely,

Laura Kelly, MSA
Chief Development/Foundation Officer

Tracy Samora
Board President

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PCHC Foundation Board of Directors 2014

Tracy Samora, President
Marian Heesaker, RN, Vice President
Henry Roman, EdD, Secretary/Treasurer
Karen Boudreau, Board Member
John B. Cordova, Board Member
Nick Donovan, Board Member

Tina Gage, Board Member
Mike Nerenberg, MD, Board Member
Suzanne Seppala, Board Member
Jeffrey C. Shaw, Esq, Board Member
Leah Willey, Board Member
Donald Moore, CEO, Pueblo Community Health Center
Locations

Colorado Avenue Clinic
300 Colorado Avenue
Pueblo, Colorado 81004
(719) 543-8711

Pharmacy & Administrative Services (Patient Registration, Patient Accounts & Human Resources)
110 East Routt Avenue
Pueblo, Colorado 81004
(719) 543-4545 (Pharmacy)
(719) 543-8711 (Administration)

Park Hill Clinic & Pharmacy
1302 East 5th Street
Pueblo, Colorado 81001
(719) 543-8711 (Medical)
(719) 545-5582 (Pharmacy)

O'Rourke Dental Clinic
2030 Lake Avenue
Pueblo, Colorado 81004
(719) 564-4823

Avondale Clinic
328 Avondale Boulevard
Avondale, Colorado 81022
(719) 947-3344

Grand Avenue Clinic
1008 North Grand Avenue
Pueblo, Colorado 81003
(719) 584-3964

Central High School-Based Wellness Center
216 East Orman Avenue
Pueblo, Colorado 81004
(719) 253-6156

East High School-Based Wellness Center
9 MacNeil Road
Pueblo, Colorado 81001
(719) 549-7730

Pueblo County High School-Based Wellness Center
1050 35th Lane
Pueblo, Colorado 81006
(719) 544-7247

Heroes K-8 Academy School-Based Wellness Center
715 West 20th Street
Pueblo, Colorado 81003
(719) 253-6310

Risley International School-Based Wellness Center
625 Monument Avenue
Pueblo, Colorado 81001
(719) 549-7915

Walsenburg OB Clinic
129 Kansas Avenue
Walsenburg, Colorado 81089
(719) 738-2718

Administration & Foundation
112 East Pitkin Avenue
Pueblo, Colorado 81004
(719) 543-8711