



Pueblo  
Community  
Health Center



Annual Report 2014



# Pueblo Community Health Center

Dear PCHC Friends,

In the pages of this report we hope you will find Pueblo Community Health Center's (PCHC) mission and core values alive and well. PCHC is the trusted health care home for one in seven Puebloans. When the Center does well, the community does well.

Among the many accomplishments achieved in 2014, there are several that deserve special mention. First, the quality of care we provided remains very high; inside this report you will see evidence of this. Second, a 7,000 square foot addition to our Colorado Avenue Clinic was completed. This expansion provides space to serve more patients and increase the reach of our integrated services. Third, PCHC assisted 5,930 uninsured patients with enrollment into Medicaid or the Connect for Health Colorado health insurance exchange. The result is fewer uninsured people and increased access to preventive and primary care services. Finally, and most importantly, PCHC employs people who are deeply committed to providing care that is worthy of our patients' trust.

We finished 2014 fiscally sound and are operating on a sustainable basis. Key to our long term viability is successful physician recruitment and local partnerships. We, like others throughout the community, have been challenged with the recruitment of doctors. The demand for family practitioners is very high and the supply is low. We continue to take steps to attract new doctors to PCHC and work hard to retain the medical staff we have. Community partnerships are many, but we are especially grateful to Parkview and St. Mary Corwin Medical Centers, local specialty physicians, Southern Colorado Family Medicine Residency, Spanish Peaks Mental Health Center, Pueblo City-County Health Department, United Way of Pueblo County, Posada, Pueblo City Schools and Pueblo County School District 70 for working with us to serve patients and the community's health care needs.

Thank you for taking time to review this report and for your support of our mission.

Sincerely,

Donald Moore  
Chief Executive Officer

Jay Richter, MD  
Board President



Donald Moore  
Chief Executive Officer



Jay Richter, MD  
Board President

## PCHC Board of Directors 2014

Jay Richter, MD, President  
Geri Davis, RN, Past-President  
Rev. John Hild, President-Elect  
Dan Ludwig, Treasurer  
Michelle Sandoval, Secretary  
Shirley Cordova, Board Member

Shantel Gallegos, RN, MSN, Board Member  
Rebecca Goodman, Board Member  
Amy Jimenez, Past-President  
Chris Markuson, Board Member  
R.J. Schultz, DDS, Board Member  
Mary Twinem, PsyD, Board Member



# Who We Are

## Mission

Since 1983, Pueblo Community Health Center has provided primary care to those in need

## Core Values

### We Believe

- ◆ Everyone should be treated with dignity and respect, regardless of race, age, gender, disability, values, lifestyle or interests
- ◆ Compassion and empathy for others is crucial to the success of our organization
- ◆ Honesty and integrity in relationships is paramount
- ◆ Providing health care and customer service at the highest level is what our patients deserve
- ◆ Teamwork and cooperation help Pueblo Community Health Center succeed in our mission

## Executive Leadership Team

Donald Moore, Chief Executive Officer  
Michael Barris, MD, Co-Chief Medical Officer  
Karen Miller, DDS, Chief Dental Officer  
Cindy Pratt, Chief Financial Officer

David Krause, MD, Co-Chief Medical Officer  
Justin McCarthy, Chief Operations Officer  
Laura Kelly, Chief Development/Foundation Officer

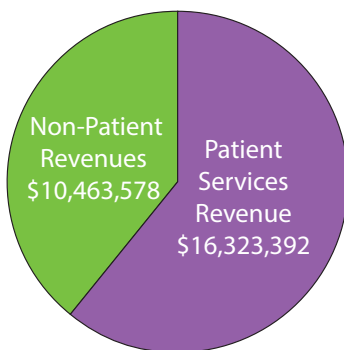
## Providers\*

Paulina Adjei, CNP  
Megan Ballas, CNP  
Michael Barris, MD  
E. James Belfiglio, DMD  
Patricia Bursnall, CNP  
Michelle Carlo, RDH  
Nathan Carpenter, PA-C  
Thomas Clemens, LCSW  
Terry Clifton, CNP  
Courtney Collings, DDS  
Carolyn Cordova, RD  
Prudencio Cosyleon, LCSW  
Maria Cramer, LCSW  
Kristine Dangremond, MD/Psychiatrist  
Amy Deitemeyer, PA-C  
Elizabeth Elsey, LCSW  
Lynne Evetts, CNP  
Josefina Fitzgerald, DDS  
Joy Furman, DO  
Jeanette Grant, LCSW  
Valerie Hauck, CNM  
Chad Hess, PA-C  
Dayna Hochevar, PA-C  
Brett Hulet, MD  
Mary Hund-Snyder, CNM  
Cynthia Jimenez, LCSW  
Steven Johnson, MD  
Ann Jurewicz, DPM  
Richard King, MD  
Anthony Knowlton, DDS  
Rona Knudsen, MD  
David Krause, MD

Becky Kueter, PA-C  
Sandra Leming, LCSW  
Lynn R Leyba, CNP / CNM  
Valerie Lobato, PA-C  
Andrew Loomis, DDS  
Christopher Lundberg, MD  
Kimberly A McCullah, RDH  
Karen Miller, DDS  
Cherie Millirons, PA-C  
James Mobley, DMD  
Rebecca Nolan, MD  
Erin Ordway, PA-C  
Tammera Park, PA-C  
Lynne Parker, CNM  
Stephanie Parker, DO  
Michele Pennington, MD  
Shyla Prijatel, RDH  
Patricia Quillen, CNM  
Wendy Raso, CNM  
Dana Riley, MD  
Sudheshna Ropp, MD  
Iana Sanden Shamah, PA-C  
Mark Schwartz, MD  
Louise Spugnardi, CNP  
Brittany Stadterman, PA-C  
Lucinda Stegman, CNP  
Erin Stratton, PA-C  
Jane Teeter, PA-C  
Geri Wagner, LPC  
Kimberly A Whittington, RD  
Regan Young, LCSW

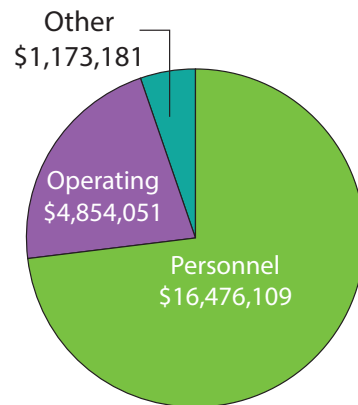
\* MDs are Board Certified in their specialty

# Financial Data



## Revenues

Patient Services Revenue	\$16,323,392
Non-Patient Revenues	\$10,463,578
<b>Total Revenues</b>	<b>\$26,786,970</b>



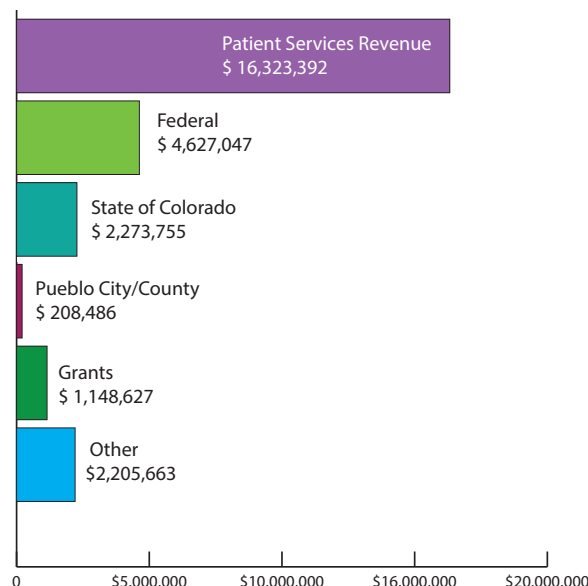
## Expenses

Personnel	\$16,476,109
Operating	\$4,854,051
Other	\$1,173,181
<b>Total Expenses</b>	<b>\$22,503,341</b>

## Revenue Summary

Patient Services Revenue	\$16,323,392
Federal	\$4,627,047
State of Colorado	\$2,273,755
Pueblo City/County	\$208,486
Grants	\$1,148,627*
Other	\$2,205,663
<b>Total Revenue</b>	<b>\$26,786,970</b>

\*Includes one-time capital funds raised for 2014 expansion



## Consolidated Balance Sheet

Total Assets	\$24,644,496
Total Liabilities	\$3,883,360
Net Assets	\$20,761,136
<b>Total Liabilities and Net Assets</b>	<b>\$24,644,496</b>

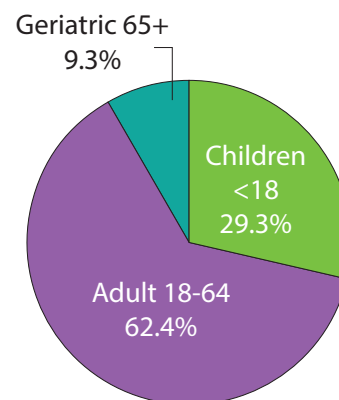
# Patients & Quality

## Total Patients:

- ◆ 23,697

## Total Percentage of Patient by Age:

- ◆ Children <18 29.3%
- ◆ Adult 18-64 62.4%
- ◆ Geriatric 65+ 8.3%



## Race and Ethnicity:

- ◆ **63% of patients at PCHC are of racial and/or ethnic minority**  
The largest percentage of that is comprised of people of Hispanic/Latino ethnicity--60.3%
- ◆ **96% of PCHC patients live at or below 200% of Federal Poverty Level (FPL)**  
(FPL at 200% for a family of 4 is annual income of \$47,700 in 2014)
- ◆ **64.6% of PCHC patients live at or below 100% of Federal Poverty Level**  
(FPL at 100% for a family of 4 is annual income of \$23,850 in 2014)

## Medical Conditions:

- ◆ **17.4% of patients have Hypertension (high blood pressure)**  
65.2% of those patients have their blood pressure under control (<140/90)
- ◆ **10.7% of patients have Diabetes**  
66.6% of those patients have their diabetes under control (HbA1c <=9%)

## Health Outcomes:

- ◆ **79.2% of PCHC patients receive their first prenatal visit within the 1st Trimester**
- ◆ **73.9% of PCHC patients are screened for tobacco use**
- ◆ **89.1% of PCHC patients under the age of 3 are fully immunized**

## Activity at PCHC in 2014:

- ◆ Total number of visits (all sites):














Medical	94,660
Dental	9,404
Behavioral Health	5,266
<b>Total</b>	<b>109,330</b>
- ◆ Total number of prescriptions filled:

Routt Pharmacy	65,441
Park Hill Pharmacy	30,584
<b>Total</b>	<b>96,025</b>
- ◆ Number of babies delivered **534**

# Technology at PCHC

## Meaningful Use

As the use of Electronic Health Records (EHR) technology becomes omnipresent in health care, PCHC has adopted EHR in a way that is smart and keeps quality and patient trust at the forefront. PCHC implemented its EHR May, 2013. After 18 months of utilization, we are able to compare our use of EHR against nationally recognized standards called "Meaningful Use". These standards are set by the U.S. Department of Health and Human Services and applicable to all health care providers. These measures are intended to reflect efficient use of EHR technology in a patient care setting. As noted in the table below, PCHC is excelling in its use of EHR compared to national standards.

CORE	CORE MEASURE DESCRIPTION		FEDERAL GOAL	PCHC'S MEASURE
1	Computer Physician Order Entry for Medication (CPOE)		30%	86.32%
2	Drug Interaction Checks		Y/N	100%
3	Maintain Problem List		80%	86.32%
4	e-Prescribing		40%	86.32%
5	Active Medication List		80%	86.32%
6	Medication Allergy List		80%	86.32%
7	Record Demographics (language, gender, race, DBO, ethnicity)		50%	86.32%
8	Record Vital Signs (Height, weight, Blood Pressure, BMI)		50%	86.32%
9	Record Smoking Status		50%	86.32%
10	Clinical Decision Support Rule		Y/N	100%
11	Patient Electronic Access (patient care portal)*		Y/N	0%
12	Clinical Summaries		50%	86.32%
13	Protect Electronic Health Information		Y/N	100%

\*Portal to be designed and implemented 2015



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— F O U N D A T I O N —

Dear Friends of PCHC Foundation,

It is with great pride and enthusiasm that we update our donors and constituents on the Foundation Board of Directors accomplishments of 2014.

With the successful groundbreaking in May, and completion of the Colorado Avenue Clinic expansion in October, PCHC Foundation was able to shift its focus and look to other projects for funding opportunities.

*Time to Kill*, our second annual murder mystery dinner, was held at the Union Depot on October 24th and actors from The Dinner Detectives performed the hilarious whodunit. The sold out event of 300 attendees, which included a silent auction, raised an unprecedented \$52,000. With our commitment for the clinic expansion fulfilled, the PCHC Foundation Board voted to allocate the special event funds to our dental program to pay for much needed radiography equipment.

The integrated development plan, which works to increase community visibility, donor support and funding to PCHC projects, has been completed and approved by the Foundation Board. Implementation has occurred and we look forward to sharing our progress in the coming year.

As always, we appreciate your interest and generosity. PCHC Foundation could not continue to assist the Health Center without your support. Please don't hesitate to reach out to us if you'd like to learn more about how you can impact the lives of needy Puebloans by supporting PCHC Foundation.

Sincerely,

Laura Kelly, MSA  
Chief Development/Foundation Officer

Tracy Samora  
Board President



Laura Kelly  
Chief Foundation Officer



Tracy Samora  
Foundation Board President

## PCHC Foundation Board of Directors 2014

Tracy Samora, President  
Marian Heesaker, RN, Vice President  
Henry Roman, EdD, Secretary/Treasurer  
Karen Boudreau, Board Member  
John B. Cordova, Board Member  
Nick Donovan, Board Member

Tina Gage, Board Member  
Mike Nerenberg, MD, Board Member  
Suzanne Seppala, Board Member  
Jeffrey C. Shaw, Esq, Board Member  
Leah Willey, Board Member  
Donald Moore, CEO, Pueblo Community Health Center

# Locations

**Colorado Avenue Clinic**

300 Colorado Avenue  
Pueblo, Colorado 81004  
(719) 543-8711

**Pharmacy & Administrative Services (Patient  
Registration, Patient Accounts & Human  
Resources)**

110 East Routt Avenue  
Pueblo, Colorado 81004  
(719) 543-4545 (Pharmacy)  
(719) 543-8711 (Administration)

**Park Hill Clinic & Pharmacy**

1302 East 5th Street  
Pueblo, Colorado 81001  
(719) 543-8711 (Medical)  
(719) 545-5582 (Pharmacy)

**O'Rourke Dental Clinic**

2030 Lake Avenue  
Pueblo, Colorado 81004  
(719) 564-4823

**Avondale Clinic**

328 Avondale Boulevard  
Avondale, Colorado 81022  
(719) 947-3344

**Grand Avenue Clinic**

1008 North Grand Avenue  
Pueblo, Colorado 81003  
(719) 584-3964

**Central High School-Based Wellness Center**

216 East Orman Avenue  
Pueblo, Colorado 81004  
(719) 253-6156

**East High School-Based Wellness Center**

9 MacNeil Road  
Pueblo, Colorado 81001  
(719) 549-7730

**Pueblo County High School-Based Wellness Center**

1050 35th Lane  
Pueblo, Colorado 81006  
(719) 544-7247

**Heroes K-8 Academy School-Based Wellness Center**

715 West 20th Street  
Pueblo, Colorado 81003  
(719) 253-6310

**Risley International School-Based Wellness Center**

625 Monument Avenue  
Pueblo, Colorado 81001  
(719) 549-7915

**Walsenburg OB Clinic**

129 Kansas Avenue  
Walsenburg, Colorado 81089  
(719) 738-2718

**Administration & Foundation**

112 East Pitkin Avenue  
Pueblo, Colorado 81004  
(719) 543-8711

