



Pueblo
Community
Health Center



Annual Report 2018



Pueblo Community Health Center

Dear Friends,

Pueblo Community Health Center (PCHC) is a community asset that contributes to the quality of life in Pueblo. Over the past two decades, the Center's reach and impact has grown. In 2018, the Board of Directors and management continued along this path.

Every individual's "quality of life" includes access to quality health care. By recruiting more primary care providers, we were able to provide 1,707 more people with quality care, a 7% increase over 2018. As a result of this increase in patients and care providers, the Colorado Avenue and Park Hill Clinics are approaching full capacity.

PCHC isn't just serving more people; we are serving them better. When someone calls us to establish care, we enroll them as a patient that day. Patients experiencing acute symptoms can see a provider the day they call at least 95% of the time. Our patients see their chosen provider seven out of ten times for acute care. Compared to the nation's Healthy People 2020 goals, PCHC exceeds patient care quality benchmarks for high blood pressure care, diabetes care, prenatal care, and assuring children have dental sealants. When patients express a need for mental or behavioral health care during a medical visit, we link them to services the same day.

Recognizing that many more people in our community need quality primary health care, the Board of Directors decided to acquire new properties in 2018 to expand our service delivery capacity. The first project will renovate part of the Colorado Avenue Clinic, making room for four primary care providers and associated support team members to serve 3,200 additional patients. We expect the renovation will be finished before the end of 2019. The second project will be a significant expansion on Pueblo's east side, serving at least 5,000 more patients, and breathing new life into a critical neighborhood of our community.

Our growth has been strategic, measured and steady. PCHC is working hard to make Pueblo healthier and happier. As we expand, we are grateful for your continued support. We pledge to keep you informed of our progress and are proud to be of service to Pueblo.

Thank you,

Donald Moore
Chief Executive Officer

Chris Markuson
Board President



Donald Moore
Chief Executive Officer



Chris Markuson
Board President

PCHC Board of Directors 2018

Chris Markuson, President
Rebecca Goodman, Past-President
Arthur Yarbrough, Jr., President-Elect
Linda Rikhoff, RN, Treasurer
Louis Balizet, MD
Yesenia Beascochea

Jae Brimhall, DMD
Shirley Cordova
Michael Gage
Michelle Hill
Angelina Martinez
Don Ortega

Who We Are

Mission

Since 1983, Pueblo Community Health Center has provided primary care to those in need

Core Values

- ◆ Everyone should be treated with dignity and respect, regardless of race, age, gender, disability, values, lifestyle or interests
- ◆ Compassion and empathy for others is crucial to the success of our organization
- ◆ Honesty and integrity in relationships is paramount
- ◆ Providing health care and customer service at the highest level is what our patients deserve
- ◆ Teamwork and cooperation help Pueblo Community Health Center succeed in our mission

Executive Leadership Team

Donald Moore, Chief Executive Officer
Claire Reed, MD, Chief Medical Officer
Michael Barris, MD, Co-Chief Medical Officer
David Krause, MD, Co-Chief Medical Officer

Karen Miller, DDS, Chief Dental Officer
Laura Kelly, Chief Development/Foundation Officer
Justin McCarthy, Chief Operations Officer
Cindy Pratt, Chief Financial Officer

Providers*

Paulina Adjei, CNP
Michael Allen, DDS
Abigail Arinder, PA-C
Carolina Ayala, PA-C
Michael Barris, MD
Vanessa Becerril, PA-C
E. James Belfiglio, DMD
Nicole Bower, LCSW
Toni Boyko, PA-C
Richelle Brown, LPC, LAC
Benjamin J Bryden, MD
Mariel K Bryden, MD
Joseph Bulow, PA-C
Michelle Carlo, RDH
Joseph W Castelli, MD
Courtney Collings, DDS
Prudencio Cosyleon, LCSW
Maria Cramer, LCSW
Penny Daugherty, RDH
Ashlie Davenport, CNFP
Scott M Davidson, MD
Gregory Day, DDS
Amy Deitemeyer, PA-C
Leslie D Dempsey, MD
Dylan DeVries, PA-C

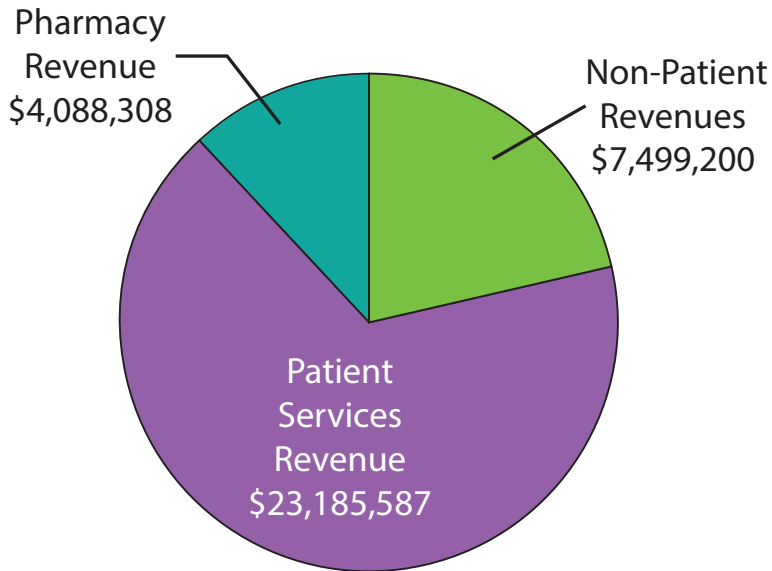
Harmeet Dhaliwal, MD
Dana Dooley, FNP-C
Lynne Evetts, FNP-C
Josefina Fitzgerald, DDS
Jennifer Gallegos, CNM
Dennis Gimlin, DDS
Lauren Gomez, PA-C
Matthew B Goodwin, MD
Jeanette Grant, LCSW, CACIII
Michael Growney, MD
Chad Hess, PA-C
Donald Higdon, LCSW
Jill Hollar, FNP-C
Brett Hulet, MD
Mary Hund-Snyder, CNM
Jan Hunt, MD
Susanna Jacobs, DPM
Cindy Jimenez, LCSW
Robert Johnson, DO
Steven C Johnson, MD
Ann N Jurewicz, DPM
Denise Kidd, LPC
Richard King, MD
Rona Knudsen, MD
Christian Korkis, MD

David Krause, MD
Carly LaCroix, DO
Donna Lagrotteria, MD
Maria Lengele, CNM
Lynn Leyba, FNP-C, CNM
Emillia C Lloyd, MD
Valerie Lobato, PA-C
Shaundra Lujan, CNM
Fernando A Mahmoud, MD
Kelsey Markenson, FNP-C
Matthew Mejia, PsyD
Karen Miller, DDS
Cherie Millirons, PA-C
James Mobley, DMD
Sergio A Murillo, MD
Rachel Nash, PA-C
Svetlana Naymark, DO
Grant Nichols, PA-C
Rachel Niemet, MD
Stephanie Parker, DO
Stephanie Payne, MD
Michele Pennington, MD
Jill Pollock, PsyD
Shyla Prijatel, RDH
Patricia Quillen, CNM

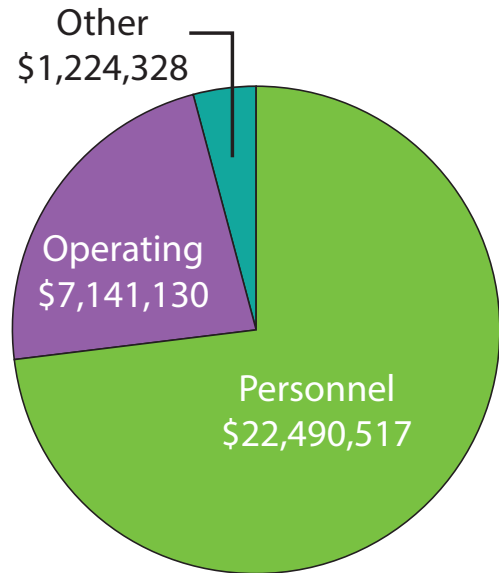
Michael A Ramos, MD
Adam Randall, FNP-C
Wendy Raso, CNM
Claire Reed, MD
Lisa Rich, CNM
Dana Riley, MD
Christina Riva, LSCW
Sue Ropp, MD
Jillian Sakariason, DDS
Mark Schwartz, MD
Brett Skyba, LPC
Ansley Smitherman, FNP-C
Louise Spugnardi, NP-C
Brittany Stadterman, PA-C
Cindy Stegman, FNP-C
Meghan Stich, LCSW
Leandrea Stouffer, FNP-C
Elizabeth Stuyt, MD
Sara M Tonsing, MD
Geri Wagner Symons, LPC
Cheryl Wegelin, LCSW
Kelly Wetherill, PA-C
Amy M Yuan, DO

* MDs are Board Certified in their specialty

Financial Data



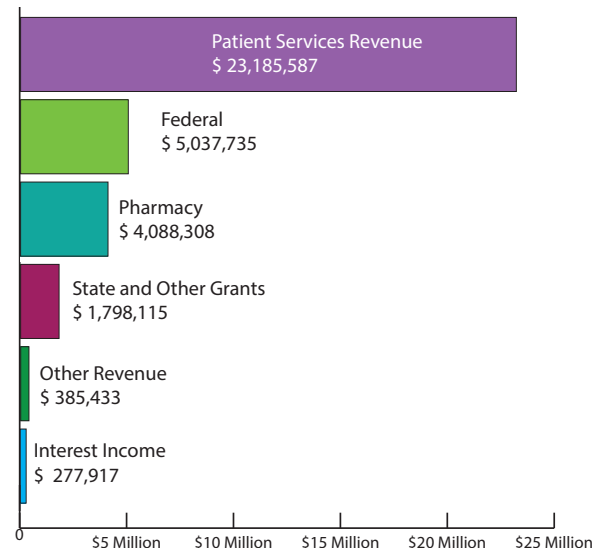
Revenues



Expenses

Revenue Summary

Patient Services Revenue	\$ 23,185,587
Federal	\$ 5,037,735
Pharmacy	\$ 4,088,308
State and Other Grants	\$ 1,798,115
Other Revenue	\$ 385,433
Interest Income	\$ 277,917
Total Revenue	\$34,773,095



Consolidated Balance Sheet

Total Assets	\$ 38,773,571
Total Liabilities	\$ 2,602,781
Net Assets	\$ 36,170,790
Total Liabilities and Net Assets	\$38,773,571

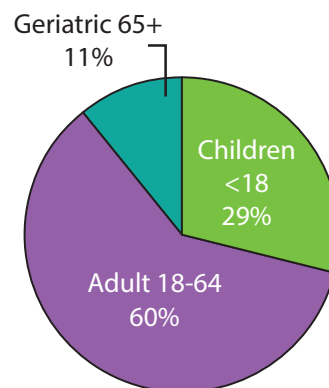
Patients & Quality

Total Patients:

- ◆ 25,878

Total Percentage of Patient by Age:

- ◆ Children <18 29%
- ◆ Adult 18-64 60%
- ◆ Geriatric 65+ 11%



Race and Ethnicity:

- ◆ **64% of patients at PCHC are of racial and/or ethnic minority**
The largest percentage of that is comprised of people of Hispanic/Latino ethnicity--59%
- ◆ **81% of PCHC patients live at or below 200% of Federal Poverty Level (FPL)**
(FPL at 200% for a family of 4 is annual income of \$50,200 in 2018)
- ◆ **42% of PCHC patients live at or below 100% of Federal Poverty Level**
(FPL at 100% for a family of 4 is annual income of \$25,100 in 2018)

Primary Care Outcomes:

- ◆ **19% of patients have hypertension (high blood pressure)**
76% of those patients have their blood pressure under control (<140/90)
- ◆ **14% of patients have depression**
88% of all patients 12 years and older are screened for depression
- ◆ **12% of patients have accessed PCHC dental services**

Activity at PCHC in 2018:

- ◆ Total number of visits (all sites):

Medical	104,919
Dental	11,707
Behavioral Health	11,643
	128,269
- ◆ Total number of prescriptions filled:

Routt Pharmacy	40,273
Park Hill Pharmacy	21,023
	61,296
- ◆ Total number of babies delivered: **505**

Quality Care:

Early Access to Prenatal Care	80%
Adult Weight and Screening	98%
Cholesterol Treatment	92%
Asthma Treatment	97%
Ischemic Vascular Disease	84%
Tobacco Screening and Intervention	92%
Healthy Birth Weight	91%




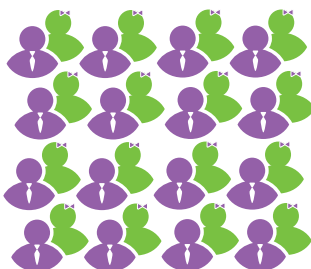



Growth

Pueblo Community Health Center has been caring for Puebloans since 1983. In just the past 20 years, patients served annually have increased from 12,012 in 1998, to 19,818 in 2008, and 25,878 in 2018—growth of 115%. Our employee numbers have grown over this same period as well. From about 80 in 1998 to 331 today—an increase of 314%!

In addition to growth in patients and employees, our geographic footprint has steadily increased over this same time. From one clinical and administrative location in 1983 to fourteen locations today, we offer care in six school-based sites, a rural clinic located in Avondale, and one dedicated exclusively to serving the homeless population. Our patients with dental needs have access to our Lake Avenue site, patients with behavioral health needs will find our services integrated in every location in which we offer primary health care. Even with this history of steady and targeted growth, there is more to come.

PCHC's second largest site, Park Hill Clinic, located in the heart of Pueblo's east side, is at capacity. While it has served the community well since opening in 2003, expansion is not possible at this site. With the organization's acquisition of the former Safeway property at East 8th Street and LaCrosse in early 2019, plans are being developed to invest significant dollars into a new, state-of-the-art facility that will enable PCHC to serve at least 5,000 new patients in the coming decades.

PCHC's growth over the past 20 years has been important to the health and wellness of the community, and looking prospectively, will continue to be critical in the next 20 years. With more people gaining coverage through the Affordable Care Act, an aging population, and many dealing with chronic disease(s), the need for community health centers will grow over time. PCHC is honored to serve patients in this community, regardless of their ability to pay. Through early intervention, prevention, and disease management, we will continue to take care of Puebloans who trust their health care needs to us well into the future.

Patients	Employees	Locations
<p>2018</p>  <p>25,878</p> <p>2008</p>  <p>19,818</p> <p>1998</p>  <p>12,012</p>	<p>2018</p>  <p>331</p> <p>1998</p>  <p>80</p>	<p>2018</p>  <p>14</p> <p>1983</p>  <p>1</p>
115% Growth	314% Growth	...and Growing!

Dear PCHC Friends of Foundation,

"For it is in giving that we receive." St. Francis of Assisi

We are grateful to our board of directors and donors for another successful year at PCHCF.

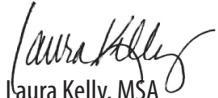
A project of note was the remodel and updating of the Pueblo City School-Based Wellness Centers. Supplementing funds received by a federal grant, PCHCF board of directors approved the expenditure to update East, Centennial, and Central High Schools and Risley International Academy clinic sites. Using each school's colors, new paint, flooring, artwork, office furniture, and exam room equipment and furnishings were updated at all locations. Bringing the wellness centers up to the same standards that PCHC has for all clinical sites was a priority project and one that certainly benefits the students and families who utilize these access points.

On October 19th, the Killer Keyz dueling pianos show played to full house at the Union Depot. The foundation board and committee members spent a significant amount of time readying to host the third annual event. The audience, at nearly 300, delighted in crowd favorites such as "Proud Mary" and "Sweet Caroline". The piano players, who have become familiar with PCHC and the crowd, sang, entertained, and encouraged audience participation through requests and interactions. As always, all funds collected for song requests were donated back to PCHCF and, with the successful silent auction sales, helped us achieve another high-grossing event. And because the event continues to gain new fans and attendees, the dueling pianos will be back for a fourth year! Please consider attending on Friday, October 18th. To learn more about sponsorship opportunities or tickets, please contact us.

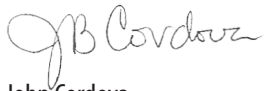
PCHC's quarterly newsletter, *Health Care Happenings*, is an opportunity for us to showcase the organization's programs, staff, and updates from our CEO on a regular basis. If you are not currently receiving the newsletter mailings, and would like to be added to our list, please let us know by calling (719) 543-8718 x192 or emailing dskyba@pueblochc.org. We appreciate your feedback and the opportunity to engage our donors and community supporters in the work of PCHC.

Thank you for your interest and generosity. PCHC Foundation could not continue to aid the work of the Health Center without your support of our mission.

Sincerely,



Laura Kelly, MSA
Chief Development/Foundation Officer



John Cordova
Board President



Laura Kelly
Chief Foundation Officer



John Cordova
Foundation Board President

PCHC Foundation Board of Directors 2018

John B. Cordova, Chair/President
Tina Gage, Past-Chair/President
Leah Willey, Vice Chair/President
Nick Donovan, Secretary/Treasurer
Vanessa Kochevar
Cynthia Parker

Ann Marie Pruden
Janella Sandoval
Gordon Seybold
Jeffrey C. Shaw
Rosina Moreno Sonntag
Donald Moore, CEO

Locations

(719) 543-8711

Colorado Avenue Clinic

300 Colorado Avenue
Pueblo, Colorado 81004

**Pharmacy & Administrative Services
(Patient Registration, Patient Accounts
& Human Resources)**

110 East Routt Avenue
Pueblo, Colorado 81004
(719) 543-4545 (Pharmacy)

Park Hill Clinic & Pharmacy

1302 East 5th Street
Pueblo, Colorado 81001
(719) 545-5582 (Pharmacy)

O'Rourke Dental Clinic

2030 Lake Avenue
Pueblo, Colorado 81004
(719) 564-4823

Avondale Clinic

328 Avondale Boulevard
Avondale, Colorado 81022

Grand Avenue Clinic

1008 North Grand Avenue
Pueblo, Colorado 81003

Administration & Foundation

112 East Pitkin Avenue
Pueblo, Colorado 81004

Central High School-Based Wellness Center

216 East Orman Avenue
Pueblo, Colorado 81004

East High School-Based Wellness Center

9 MacNeil Road
Pueblo, Colorado 81001

Pueblo County High School-Based Wellness Center

1050 35th Lane
Pueblo, Colorado 81006

Centennial High School-Based Wellness Center

2525 Mountview Drive
Pueblo, Colorado 81008

Risley International School-Based Wellness Center

625 Monument Avenue
Pueblo, Colorado 81001

**Pueblo Community College
Student Health Clinic**

900 W. Orman Avenue, MT 118
Pueblo, Colorado 81004

Walsenburg OB Clinic

129 Kansas Avenue
Walsenburg, Colorado 81089
(719) 738-2718

